



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of June 30, 2017**

NMTRD Exec Staff: Secretary- Vacant Acting Cabinet Secretary - John Monforte ACD – Ron Scott
 ITD – Mike Baca ASD – Vacant RPD – JoAnn Zuniga TFID – Vacant
 MVD – William Duran PTD - Vacant General Counsel – Tonya Herring

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

Financial Distribution Bureau (ASD)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	408,627,761	391,647,242	4,950,202,892	4,914,923,281	35,279,611	1%
Oil & Gas Taxes	69,834,182	46,541,667	749,782,230	739,214,856	10,567,375	1%
CFT/MVET/Weight Distance Taxes	52,614,070	50,387,200	697,978,217	688,253,471	9,724,747	1%
Personal Income Tax	38,883,915	33,249,060	504,698,808	531,861,564	(27,162,756)	-5%
Corporate Income Tax	3,056,675	18,080,148	53,520,081	140,662,673	(87,142,592)	-62%
Royalties from Leasing MVD Data	582,021	663,594	7,374,337	8,163,282	(788,945)	-10%
Other programs	25,429,687	18,556,627	262,443,369	260,096,077	2,347,292	1%
Total	599,028,311	559,125,537	7,225,999,936	7,283,175,204	(57,175,268)	-1%

Human Resource (HR)	
Description	Total
Work Orders YTD	563
FTE on TOOL	1,013
Filled Positions	783
Vacant Positions	230
Vacancy Rate	23.0%
Grievances Pending	0

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Open	121	362
New	266	111
Resolved	(1235)	(108)
Net Total	1356	581

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	410	113	297	27.56%
Protests Acknowledged	265	13	252	4.91%
Protests Closed	164	5	159	3.05%
Ending Inventory	511	121	390	23.68%
Ending Inventory Dollar Amount	\$130,200,377.00	\$86,051,645.00	\$44,148,731.00	66.09%

Office of Internal Oversight (OIO)		
Internal Audit		
Description	June	YTD
Audits carry-over from FY 2016	0	9
FY 2017 Assigned	1	28
Canceled	0	7
Completed	5	24
Status for Month End		
Assigned		0
Background		1
Fieldwork		0
Report stage		2
Awaiting responses		3
Total open audits:		6
Other		
None		

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	9,590	80%	Cumulative
Scheduled Delinquent Tax Sales	33	22	67%	Current
Delinquent Tax Sales # Counties	33	11	33%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$20,040,374,874	111%	Cumulative
Number Of Companies Reporting	600	561	94%	Cumulative
Submitted/Completed	565	556	98%	Cumulative
Appraisals				
Assessor Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	65	28	43%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	16	57%	Cumulative

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Audit & Compliance Division (ACD)		
Collections	June	YTD
Collections Goal *	\$ 18,951,742	\$227,420,905
Actual Collections	\$ 19,472,670	\$219,967,308
Percent of Goal	103%	97%

Tax Credits (YTD Only)	# Completed	Disallowed Amount
Film Production Credit	58	\$ 2,923,690
High Wage Credit	143	\$ 64,545,112
Investment Credit	22	\$ 1,625,828
Technology Jobs Credit	50	\$ 3,926,297
Rural Jobs Credit	10	\$ 668,485
Advanced Energy Credit	-	\$ -
Alternative Energy Credit	2	\$ 15,708
Total	285	\$ 73,705,119

Compliance	June	YTD
PIT Refunds Denied	\$ 120,041	\$ 3,485,116
Bankruptcy Collections	\$ 402,253	\$ 4,029,753
Compliance Assessments	\$ 601,805	\$ 3,008,016
Bankruptcy Proofs #	75	595
PIT Project/ QRU Notices #	5,147	52,021

Audits in Progress **	June	YTD
# Rec'd for Review	188	1,943
# Assessed	142	1,764
Amount Assessed	\$ 6,523,712	\$103,317,691

****The Audits in Progress section only represents audits that have been reviewed by ATSS.**

Tax Fraud Investigation Divisions (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
June	Embezzlement	A former Deming escrow company owner was sentenced to 12 years in prison and ordered to pay over \$650,000 in restitution to the victims of her embezzlement. This was in the Sixth Judicial District.	Closed
June	Tax evasion	A Santa Fe contractor was indicted in the First Judicial District of NM on 21 counts of attempts to evade over \$17,000 in tax.	Ongoing
June	Tax evasion	An investigation involving 48 counts of attempts to evade or defeat tax was referred to the Second Judicial District Attorney's Office in Albuquerque for prosecution consideration.	Ongoing
June	Tax evasion	A Santa Fe individual was indicted in the First Judicial District of NM on 48 counts of attempts to evade tax.	Ongoing
June	Tax evasion/Embezzlement/Computer Access with Intent to Defraud or Embezzle	A Santa Fe individual was indicted in the First Judicial District of NM on three counts of attempts to evade tax, one count of embezzlement and one count of use of the computer with intent to defraud or embezzle.	Ongoing
Personnel	The division lost two employees in June. One was the Forensic Tax Audit Manager and the other was a state investigator.		

Personal Income Tax Results (PIT 2016)					
Returns Processed	June 2017 Count	June 2017 YTD Count	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	1,726	78,056	-	10.1%	
E-filed Returns	6,916	695,531	-	89.9%	
Total	8,642	773,587	27,764		3.59%

Refunds Issued	June 2017 Count	Jun-17	YTD Count	% of Returns Paper vs. E-File	YTD \$
Paper Check	137,697	\$49,203,335	521,987	18.7%	\$178,870,559
Direct Deposit	506,087	\$244,728,535	2,273,779	81.3%	\$1,085,615,190
Total	643,784	\$293,931,871	2,795,766		\$1,264,485,749

Payments Received**	June 2017 Count	Jun-17	YTD Count	% of Returns Paper vs. E-File	YTD \$
Check	309,112	\$39,062,385	488,307	71.1%	\$259,799,437
ACH	119,443	\$5,200,768	198,872	28.9%	\$55,105,819
Total	428,555	\$44,263,154	687,179		\$314,905,256

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	133,714
Average Wait Time	0:29:11
Customer Satisfaction (percentage good/excellent)	97.55%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	61,348
Abandon Rate	-
Average Wait Time	-
Customer Satisfaction Average (scale; 1-100; higher is better)	79.33%
Average Insured Rate	
Average Insured Rate	87.74%