



**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of May 31, 2017**

NMTRD Exec Staff: Secretary- Vacant Acting Cabinet Secretary - John Monforte ACD – Ron Scott
 ITD – Mike Baca ASD – Vacant RPD – JoAnn Zuniga TFID – Vacant
 MVD – William Duran PTD - Vacant General Counsel – Tonya Herring

Office of the Secretary - (505) 827-0341
 Administrative Services - (505) 827-0369
 Audit and Compliance - (505) 827-0900
 Motor Vehicle - (505) 827-2296
 Property Tax - (505) 827-0870
 Revenue Processing - (505) 827-0800
 Tax Fraud Investigations - (505) 841-6544

Audit & Compliance Division (ACD)		
Collections	May	YTD
Collections Goal *	\$18,951,742	\$ 227,420,905
Actual Collections	\$13,429,935	\$ 200,494,638
Percent of Goal	71%	88%

Tax Credits (YTD Only)	# Completed	Disallowed Amount
Film Production Credit	51	\$ 1,917,988
High Wage Credit	85	\$ 27,928,201
Investment Credit	17	\$ 266,325
Technology Jobs Credit	37	\$ 3,370,090
Rural Jobs Credit	8	\$ 642,603
Advanced Energy Credit	-	\$ -
Alternative Energy Credit	2	\$ 15,707
Total	200	\$ 34,140,914

Compliance	May	YTD
PIT Refunds Denied	\$ 261,928	\$ 3,365,075
Bankruptcy Collections	\$ 224,001	\$ 3,627,500
Compliance Assessments	\$ 804,725	\$ 2,406,211
Bankruptcy Proofs #	57	520
PIT Project/ QRU Notices #	5,584	46,874

Audits in Progress **	May	YTD
# Rec'd for Review	159	1,609
# Assessed	142	1,764
Amount Assessed	\$ 6,459,616	\$ 96,793,979

*The collections goal YTD is the annual goal for FY17. The snapshot of the YTD goal and collections would be, collections goal of \$208,469,163 with actual collections of \$200,494,638, which represents 96% of our goal.

**The Audits in Progress section only represents audits that have been reviewed by ATSS.

Financial Distribution Bureau (ASD)						
Tax Program	MTD Distribution Amount	Last Year MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	457,245,981	427,007,765	4,541,575,131	4,523,276,039	18,299,092	0%
Oil & Gas Taxes	72,861,137	40,921,463	679,948,049	692,673,189	(12,725,140)	-2%
CFT/MVET/Weight Distance Taxes	70,924,866	68,306,512	645,364,147	637,866,271	7,497,876	1%
Personal Income Tax	150,245,050	143,048,379	465,814,893	498,612,504	(32,797,611)	-7%
Corporate Income Tax	15,911,162	13,198,067	50,463,406	122,582,525	(72,119,119)	-59%
Royalties from Leasing MVD Data	668,621	727,040	6,792,317	7,499,688	(707,372)	-9%
Other programs	25,687,030	22,194,699	237,013,682	241,539,450	(4,525,768)	-2%
Total	793,543,847	715,403,923	6,626,971,625	6,724,049,667	(97,078,042)	-1%

Motor Vehicle Division (MVD)	
Metric Measure	Results
Field Office Arrivals, Average Wait Time & Customer Satisfaction	
Customer Arrivals (total)	131,562
Average Wait Time	0:29:09
Customer Satisfaction (percentage good/excellent)	98.09%
Call Center Incoming Calls, Average abandon Rate, & Average Wait Time	
Calls Coming In (total)	58,516
Abandon Rate	32.00%
Average Wait Time	0:02:05
Customer Satisfaction Average (scale; 1-100; higher is better)	70.76%
Average Insured Rate	
Average Insured Rate	88.01%

Office of Internal Oversight (OIO)		
Description	May	YTD
Audits carry-over from FY 2016	0	9
FY 2017 Assigned	1	27
Canceled	0	7
Completed	0	10
Status for Month End		
Assigned	1	
Background	0	
Fieldwork	0	
Report stage	5	
Awaiting responses	4	
Total open audits:	10	
Other		
None		

Human Resource (HR)	
Description	Total
Work Orders YTD	239
FTE on TOOL	1,500
Filled Positions	854
Vacant Positions	233
Vacancy Rate	28.0%
Grievances Pending	0

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Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	7,694	64%	Cumulative
Scheduled Delinquent Tax Sales	33	21	64%	Current
Delinquent Tax Sales # Counties	33	9	27%	Cumulative
State Assessed				
Full Value of Assessed Properties	\$18,000,000,000	\$22,758,686,879	126%	Cumulative
Number Of Companies Reporting	600	561	94%	Cumulative
Returns Submitted/Completed	565	556	98%	Cumulative
Appraisals				
Evaluations Completed	33	33	100%	Cumulative
Appraisals/Reviews Performed	65	21	32%	Cumulative
Scheduled Protest Hearings	28	16	57%	Cumulative

Personal Income Tax Results (PIT 2016)					
Returns Processed	May 2017 Count	May 2017 Count YTD	Current Exception Inventory	% of Returns Paper vs. E-File	Exception %
Paper Returns	10,754	76,330		10.0%	
E-filed Returns	10,727	688,615		90.0%	
Total	21,481	764,945	27,582		3.61%
Refunds Issued	May 2017 Count	May 2017 \$	YTD Count	% of Returns Paper vs. E-File	YTD \$
Paper Check	132,055	\$45,129,720	384,290	17.9%	\$129,667,224
Direct Deposit	500,263	\$237,966,569	1,767,692	82.1%	\$840,886,655
Total	632,318	\$283,096,289	2,151,982		\$970,553,879
Payments Received**	May 2017 Count	May 2017 \$	YTD Count	% of Returns Paper vs. E-File	YTD \$
Check	14,966	\$13,701,271	179,195	69.3%	\$220,737,051
ACH	14,174	\$8,221,257	79,429	30.7%	\$49,905,051
Total	29,140	\$21,922,528	258,624		\$270,642,102

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
Open	67	368
New	(408)	(69)
Resolved	1434	75
Net Total	1501	224

Tax Fraud Investigation Divisions (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
May	Embezzlement	A former Deming escrow company owner plead guilty to eleven (11) counts of embezzlement. She is scheduled to be sentenced on June 5, 2017.	Ongoing
May	Aiding and Abetting/Fraudulent Identification/Aggravated Identity Theft	Two Albuquerque residents were indicted on four counts of aiding and abetting in the transfer of false and fraudulent identification documents and four counts of aiding and abetting in aggravated identify theft. This is a federal indictment in which TFID investigators provided support to the federal investigation.	Ongoing
Personnel	The division lost two employees in May. One was the Tax Fraud Investigations Supervisor and the other was a state investigator.		

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance (5/1/16)	420	113	307	26.90%
Protests Acknowledged	91	1	90	1.10%
Protests Closed	101	1	100	0.99%
Ending Inventory	410	113	297	27.56%
Ending Inventory Dollar Amount	\$122,832,759.05	\$85,136,364.29	\$37,696,394.76	69.31%