



**New Mexico Taxation & Revenue Department  
Monthly Executive Dashboard as of April 30, 2018**

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

**NMTRD Exec Staff:** Secretary- Vacant    Acting Cabinet Secretary - John Monforte    ACD – Ron Scott  
 ITD – Mike Baca    Acting ASD – Jo Ann Chavez    RPD – JoAnn Zuniga    Acting TFID – Lilia Ruiz  
 Acting MVD – Alicia Ortiz    Acting PTD – Bryson Frazier    General Counsel – Tonya Herring

Office of Internal Oversight (OIO)		
Description	April	YTD
Audits carry-over from FY 2017		6
FY 2018 Assigned	1	29
Canceled	0	1
Internal Audits Completed	5	26
Special Projects Completed	0	3
Status for Month End		
Open		0
Fieldwork		1
Report report (Final)		1
Awaiting responses		2
<b>Total open audits:</b>		<b>4</b>
Special Projects - Status for Month-Ending		
Fieldwork		2
Draft Report (Final)		0
Awaiting responses		1
<b>Special Projects Open:</b>		<b>3</b>

Financial Distribution Bureau (ASD)						
Tax Program	MTD Distribution Amount	MTD Distribution Amount	YTD Distribution Amount	Last Year YTD Distribution Amount	YTD \$ Change Inc/(Dec)	YTD % Change
Combined Reporting System (GRT, etc)	442,670,177	387,458,731	4,549,014,396	4,084,329,151	464,685,246	11%
Oil & Gas Taxes	113,913,020	79,768,024	820,597,545	607,086,912	213,510,633	35%
CFT/MVET/Weight Distance Taxes	58,683,172	53,911,881	596,857,283	574,439,281	22,418,001	4%
Personal Income Tax	48,187,262	38,811,792	375,641,854	315,569,843	60,072,011	19%
Corporate Income Tax	2,066,216	6,650,724	48,308,443	34,552,244	13,756,199	40%
Royalties from Leasing MVD Data	652,160	600,389	6,173,367	6,123,696	49,672	1%
Other programs	21,778,686	18,428,950	211,357,698	211,326,652	31,047	0%
<b>Total</b>	<b>687,950,693</b>	<b>585,630,490</b>	<b>6,607,950,586</b>	<b>5,833,427,778</b>	<b>774,522,808</b>	<b>13%</b>

Information Technology Division (ITD)		
Common Categories	Service Pro	GenTax
New	141	529
Open	402	214
Resolved	1082	248
<b>Net Total</b>	<b>1283</b>	<b>495</b>

PROTEST OFFICE				
Activity	Total	Audit	Non-Audit	%Audit
Beginning Balance	527	103	424	19.54%
Protests Acknowledged	88	4	84	4.55%
Protests Closed	100	2	98	2.00%
Ending Inventory	515	105	410	20.39%
Ending Inventory Dollar Amount	\$156,434,929.48	\$96,275,078.31	\$60,159,851.17	61.54%
Formal Hearings Scheduled	Not Available			

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Motor Vehicle Division (MVD)	
Metric Measure	Results
<b>Field Office Arrivals, Average Wait Time &amp; Customer Satisfaction</b>	
Customer Arrivals (total)	111,899
Average Wait Time	0:16:27
Customer Satisfaction (percentage good/excellent)	98.24%
<b>Call Center Incoming Calls, Average abandon Rate, &amp; Average Wait Time</b>	
Calls Coming In (total)	111,980
Abandon Rate	-
Average Wait Time	-
Customer Satisfaction Average (scale; 1-100; higher is better)	-
<b>Average Insured Rate</b>	
Average Insured Rate	90.18%

Property Tax Division (PTD)				
Delinquent Taxes	Goal	Actual Results	% of Goal	Goal Type
Delinquent Accounts Worked	12,000	6,813	57%	Cumulative
Scheduled Delinquent Tax Sales	33	8	24%	Current
Delinquent Tax Sales Held # Counties	33	4	12%	Cumulative
<b>State Assessed</b>				
Full Value of Assessed Properties	\$18,000,000,000	\$23,280,195,261	129%	Cumulative
Number Of Companies Reporting	600	546	91%	Cumulative
Returns Submitted/Completed	523	526	101%	Cumulative
<b>Appraisals</b>				
Draft Assessor Evaluations Completed	33	8	24%	Cumulative
Assessor Evaluations Completed	33	0	0%	Cumulative
Appraisals/Reviews Performed	65	20	31%	Cumulative
No. of Counties - Scheduled Protest Hearings	28	2	7%	Cumulative

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
April	Tax Evasion	Two Santa Fe residents pleaded guilty to five (5) counts of Tax Evasion. Sentenced to a nine (9) year suspended sentence and ordered to pay restitution in the amount of \$120,496 while on supervised probation.	Closed
April	Tax Evasion	A case recommending prosecution of an Anthony resident was referred to the Third Judicial District for four (4) counts of Tax Evasion.	Ongoing