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MVD to waive late fees due to closures

State Police temporarily won't issue citations for expired registrations or licenses

SANTA FE— Gov. Michelle Lujan Grisham issued an order Monday waiving most late fees and other penalties assessed by the Motor Vehicle Division since March 11, when she first issued a state of emergency for New Mexico due to the COVID-19 pandemic.

Executive Order 2020-016 requires the Motor Vehicle Division of the New Mexico Taxation and Revenue Department to temporarily waive fees and penalties incurred due to the social distancing recommendations that closed many MVD offices until further notice.

The waiver will continue through the period MVD field offices are closed and for a reasonable period of time after, to be determined by the secretary of the Taxation and Revenue Department.

Late fees and other penalties will still apply if they are incurred prior to or after the temporary waiver period.

State Police is further directed, and local law enforcement is encouraged, not to issue citations for registrations or licenses that expire during the waiver period.

“MVD offices have been closed to protect public health. The governor’s action today provides flexibility for customers who are concerned about staying in compliance with New Mexico’s motor vehicle laws,” said Taxation and Revenue Secretary Stephanie Schardin Clarke.

The waiver applies to motor vehicle registrations, driver’s licenses and other driver and motor vehicle privileges. The waiver also covers drivers who are required to have a vision or medical report with the MVD.

Motorists are still encouraged to use mvdonline.com to take care of the many MVD transactions that can be completed there, including vehicle registration and license

renewals (as long as they are not for first-time Real ID licenses), updating address and insurance information and other services.

The MVD also has set up two email addresses for customers with questions and concerns. One, MVD.closure@state.nm.us, should be used by customers with general questions. The other, MVD.forseniors@state.nm.us, is dedicated to drivers age 79 and older.

The MVD call center number can be reached at 888-683-4636.